

FIG. 1

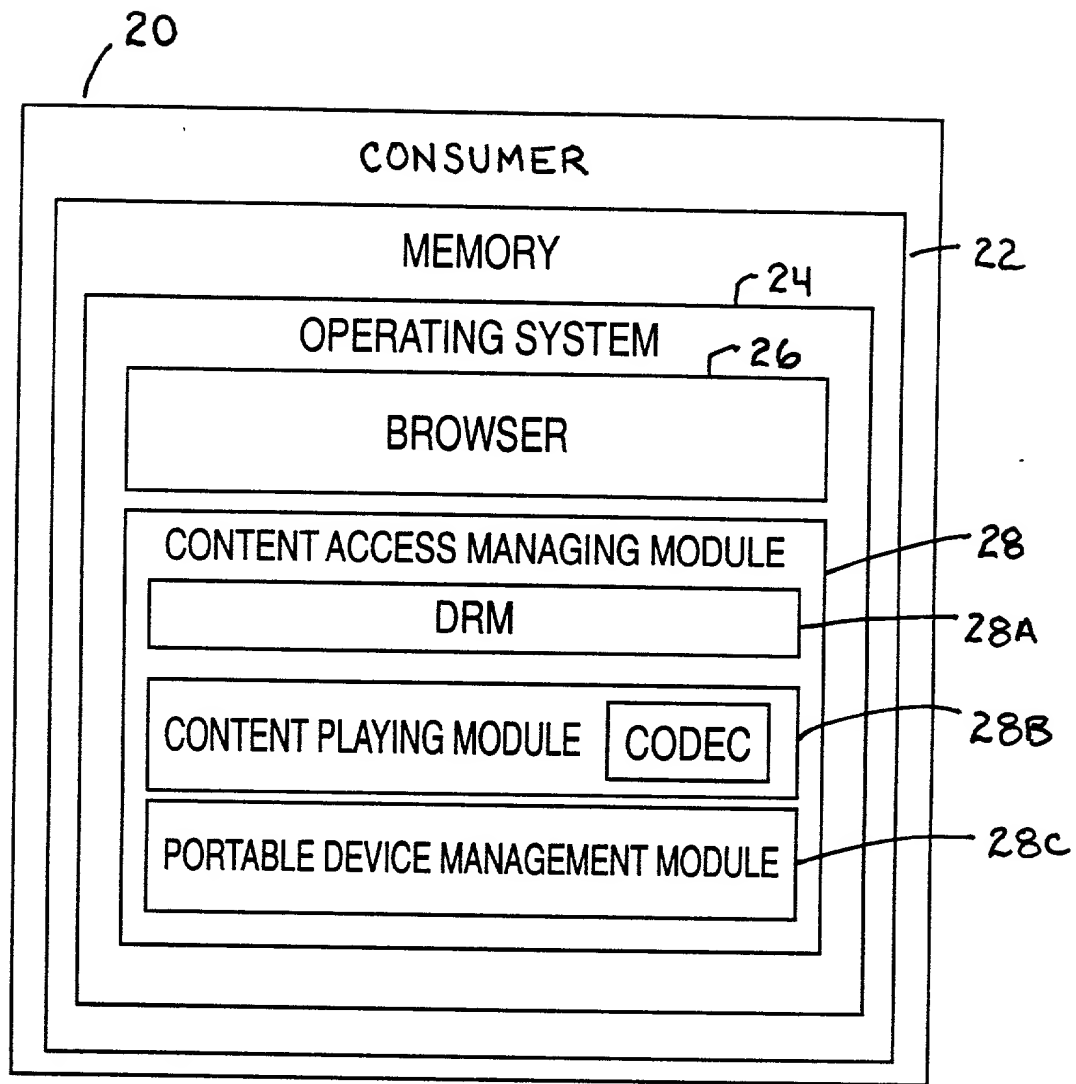


FIG. 2

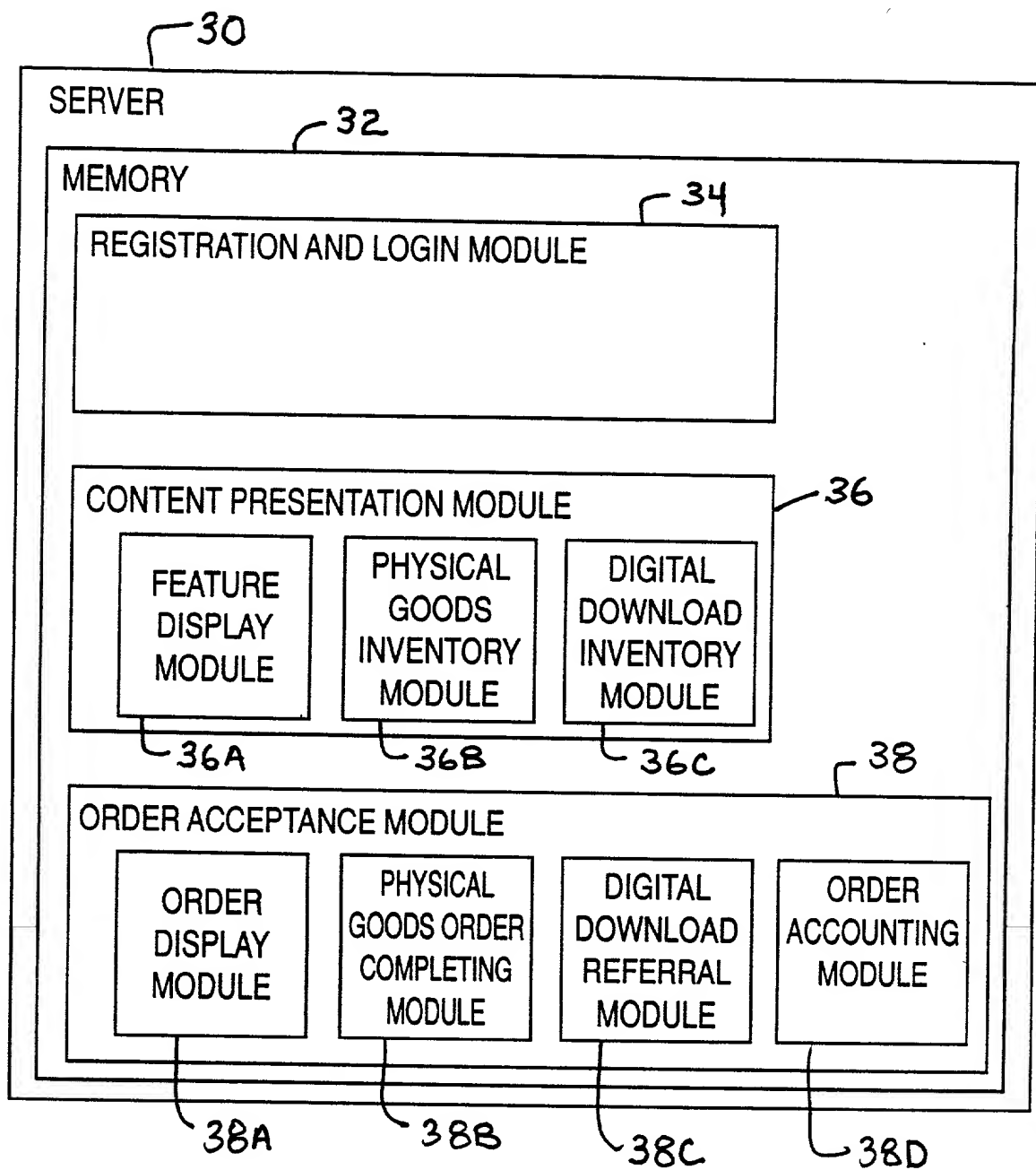


FIG. 3

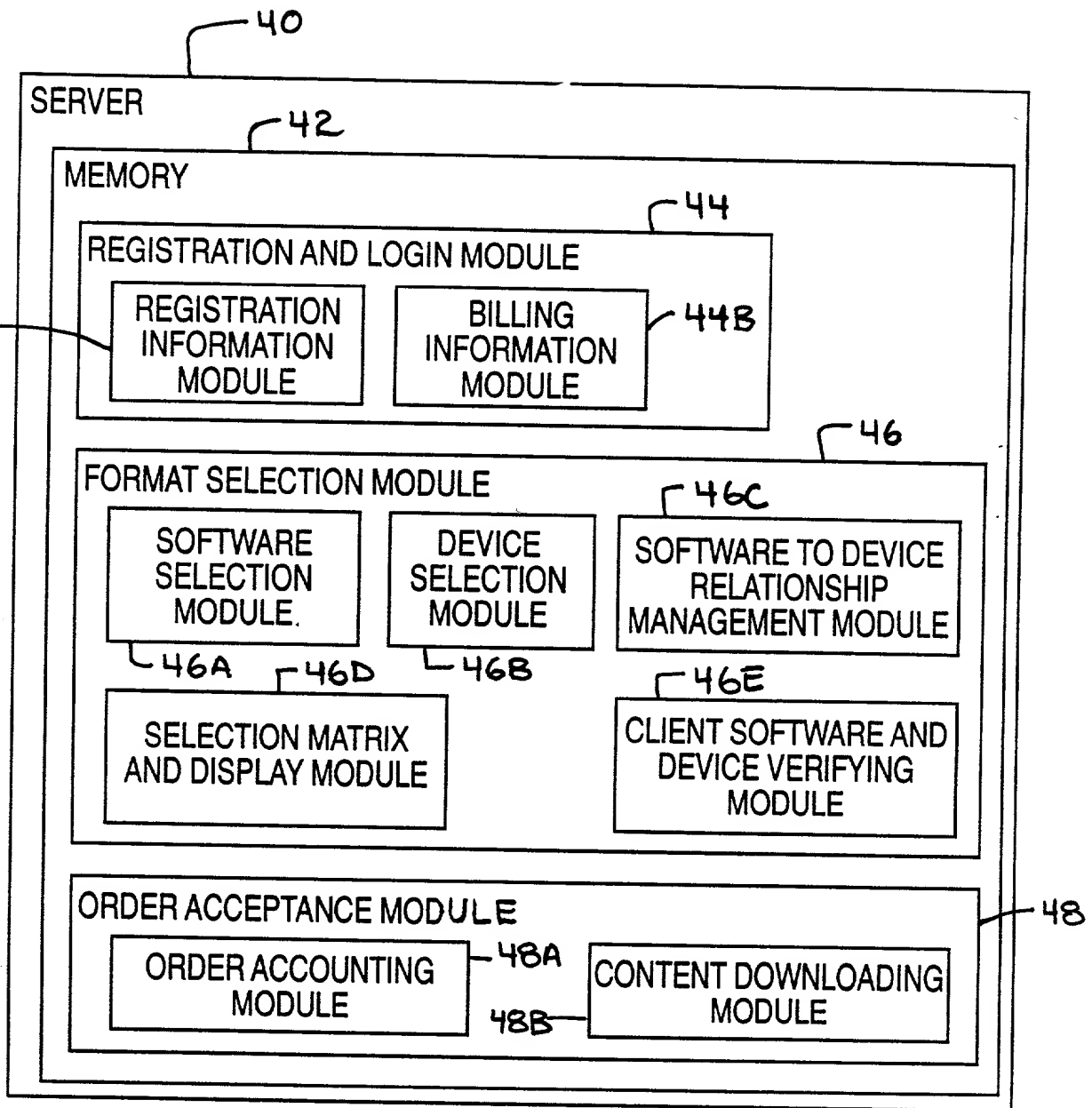


FIG. 4

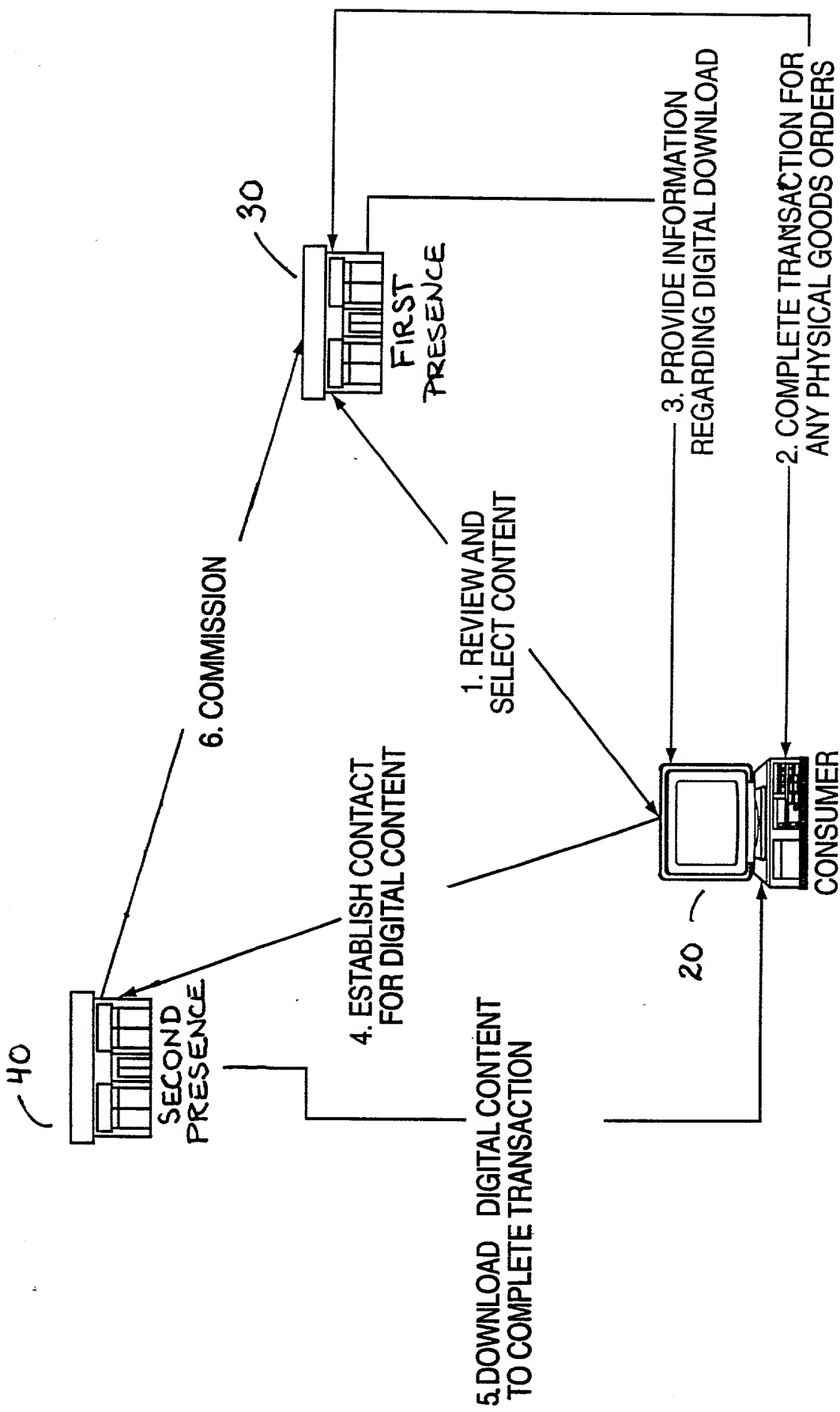


FIG. 5

108 →

100A ↙

# MusicRetailer.com

view by

artist | genre | format | merchandise

search

new releases

customer service

shopping cart

# A B C D E F G H I J K L M

N O P Q R S T U V W X Y Z

by artist

@

- [A Chorus Line](#)
- [Claudio Abado](#)
- [Gregory Abbott](#)
- [Above The Law](#)
- [The Abyssinian Baptist Gospel Choir](#)
- [Accept](#)
- [Roy Acuff](#)
- [Adam And The Ants](#)
- [Greg Adams](#)
- [Aeon Flux](#)
- [Aerosmith](#)
- [The Afghan Whigs](#)
- [Pierre-Laurent Aimard](#)
- [Airt](#)
- [Albita](#)
- [Tatyana Ali](#)
- [Alice In Chains](#)
- [Gregg Allman](#)
- [The Allman Brothers Band](#)
- [Allure](#)
- [Altered Images](#)
- [Marcelo Alvarez](#)
- [Alvin & The Chipmunks](#)
- [Eric Andersen](#)
- [Maurice Andre](#)
- [Julie Andrews](#)
- [Angel City](#)
- [Anggun](#)
- [Animated Classics Collection](#)
- [Paul Anka](#)

digital download

For Available Downloads Click Here

Will Smith

Willennium

Korn

Issues

Movie Soundtrack

Bicentennial Man - Original Motion Picture Soundtrack

Fiona Apple

When The Pawn

Our Best Sellers

All The Way...A Decade Of Song-Celine Dion

J.E. Heartbreak-Jagged Edge

Fly-Dixie Chicks

The Writing's On The Wall-Destiny's Child

Affirmation-Savage Garden

Rainbow-Mariah Carey

Macy Gray On How Life Is-Macy Gray

Issues-Korn

Ricky Martin-Ricky Martin

102 ↘

106 ↘

104 ↗

FIG. 6A

MusicRetailer.com

view by  
artist | genre | format | merchandise

search new releases customer service shopping cart

# A B C D E F G H I J K L M  
N O P Q R S T U V W X Y Z

by artist

h

- [Andreas Haefliger](#)
- [Hartmut Haenchen](#)
- [Nina Hagen](#)
- [Merle Haggard](#)
- [Hilary Hahn](#)
- [Taro Hakase](#)
- [Daryl Hall](#)
- [Jim Hall](#)
- [Herbie Hancock](#)
- [Honcock, Herbie, & Corea,](#)

Chick

- [Frederic Hand](#)
- [Hanoi Rocks](#)
- [Happily Ever After](#)
- [Tim Hardin](#)
- [Mary Cleere Haren](#)
- [Harlem World](#)
- [Alvin Youngblood Hart](#)
- [Dan Hartman](#)
- [CD Hawkins](#)
- [Screamin' Jay Hawkins](#)
- [Sophie B. Hawkins](#)
- [Tramaine Hawkins](#)
- [Charles G. Hayes](#)
- [Isaac Hayes](#)
- [Wade Hayes](#)
- [Headswim](#)
- [Heart](#)
- [Heatwave](#)
- [Fletcher Henderson & His Orchestra](#)

• [HERBERT VON](#)

[KARAJAN/MUTTE](#)

Lauryn Hill

Everything Is Everything

digital download

RUFFHOUSE JV



Click on a price to order.

CD Single  
Digital Download  
(1 Track Only)

Special Offer

other titles by this artist  
Track Listing

2 selections on 1  
CD Single.

Everything Is  
Everything

3:56 DOWNLOAD

Ex-Factor

4:37

3.49 Special  
Introductory Offer  
\$2.49

Your cart has 1 item

FIG. 6B

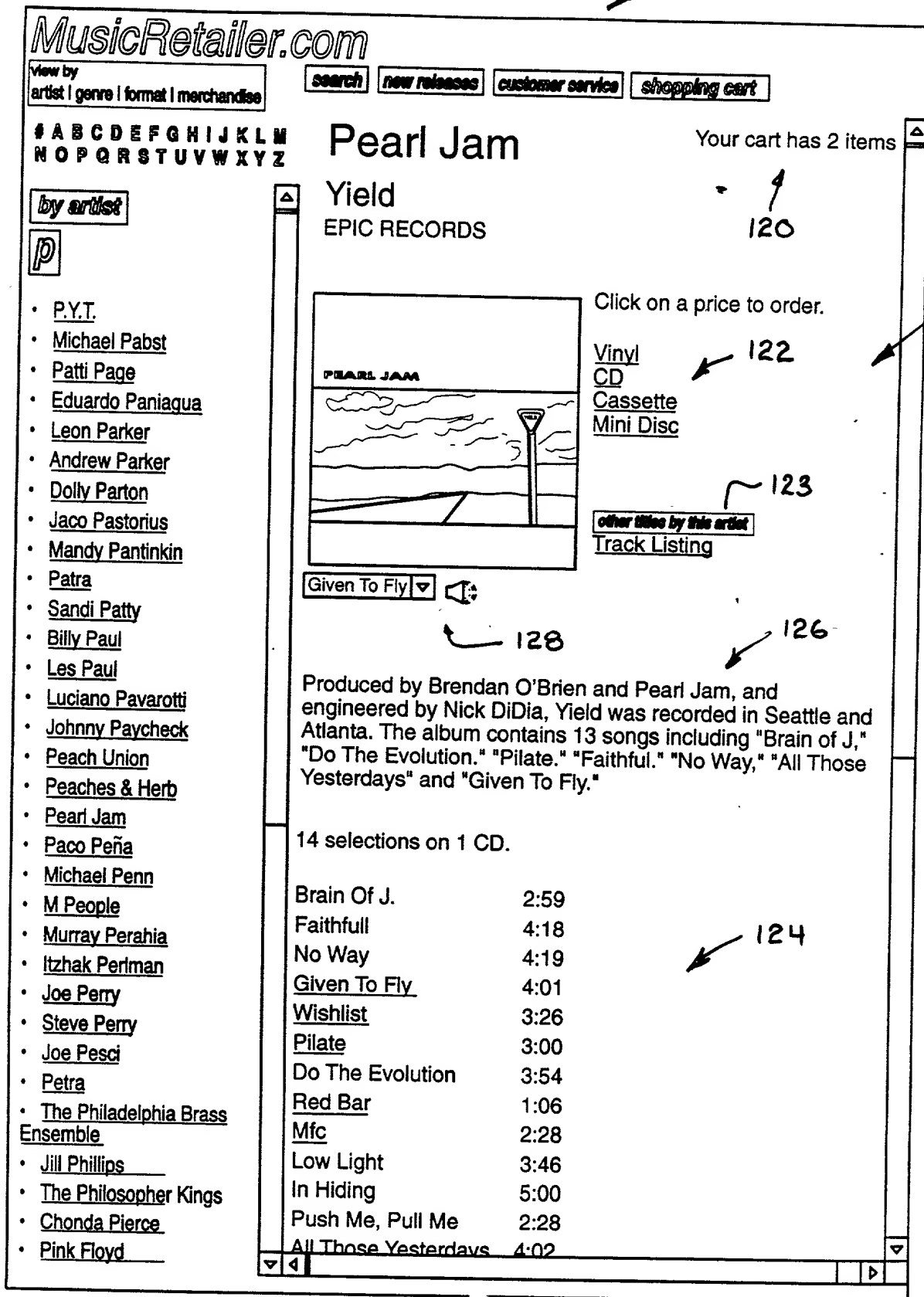


FIG. 6C



100D  
↙

# MusicRetailer.com

view by

artist | genre | format | merchandise

search

new releases

customer service

shopping cart

# A B C D E F G H I J K L M

N O P Q R S T U V W X Y Z

by artist

p

- [P.Y.T.](#)
- [Michael Pabst](#)
- [Patti Page](#)
- [Eduardo Paniagua](#)
- [Leon Parker](#)
- [Andrew Parker](#)
- [Dolly Parton](#)
- [Jaco Pastorius](#)
- [Mandy Patinkin](#)
- [Patra](#)
- [Sandi Patty](#)
- [Billy Paul](#)
- [Les Paul](#)
- [Luciano Pavarotti](#)
- [Johnny Paycheck](#)
- [Peach Union](#)
- [Peaches & Herb](#)
- [Pearl Jam](#)
- [Paco Peña](#)
- [Michael Penn](#)
- [M People](#)
- [Murray Perahia](#)
- [Itzhak Perlman](#)
- [Joe Perry](#)
- [Steve Perry](#)
- [Joe Pesci](#)
- [Petra](#)
- [The Philadelphia Brass Ensemble](#)
- [Jill Phillips](#)
- [The Philosopher Kings](#)
- [Chonda Pierce](#)
- [Pink Floyd](#)

your current order for physical goods is as follows:

product ID	item	price	quantity	subtotal
68164EK	Yield	\$14.98	<input type="text" value="1"/>	\$14.98

your current order for downloads is as follows:

product ID	item	price	quantity	subtotal
06639USSM19	Everything Is Everything	\$2.49	1	\$2.49

To change an item's quantity, edit the number and press "Update Order". [      ]

[update order](#)
[clear all](#)
[\[ submit order \]](#)

The total charges for your downloads are **\$2.49**. After confirming your physical goods purchase, you will be instructed to complete your download transaction

**Shipments made within the U.S. only**

FIG. 6D

100E

*MusicRetailer.com*[customer service](#)[shopping cart](#)[continue shopping](#)

The total charges for your physical goods are \$18.87. Please fill in the credit card information and billing address. When you are ready, press the "Submit Order" button to confirm this order and make your purchase.

A special digital download window will appear to guide you through getting your digital downloads once you have completed the information on this page and submit your order.  
YOU WILL BE BILLED SEPARATELY FOR DOWNLOADS

**Order Summary**

<b>charges</b>	<b>total</b>
----------------	--------------

Physical goods Total: \$14.98

Tax: \$0.90

Shipping: \$2.99

**Physical goods sub Total:** \$18.87

Download sub Total: \$2.49

Plus Applicable Sales Tax:

**Download Total:** \$2.49

**Sub Total:** \$21.51

**Credit Card Information**

Name: John Q. Public

Number: \*\*\*\*\*

Type: Master Card ▼

Exp: Nov ▼ 2001 ▼

**Billing Address**

First Name: John

Last Name: Public

Phone: 201-555-1234

Street: 1 Anywhere Drive

Apt:

City: Yourtown

State: NEW JERSEY ▼ Zip: \*\*\*\*\*

[ [submit order](#) ]

FIG. 6E

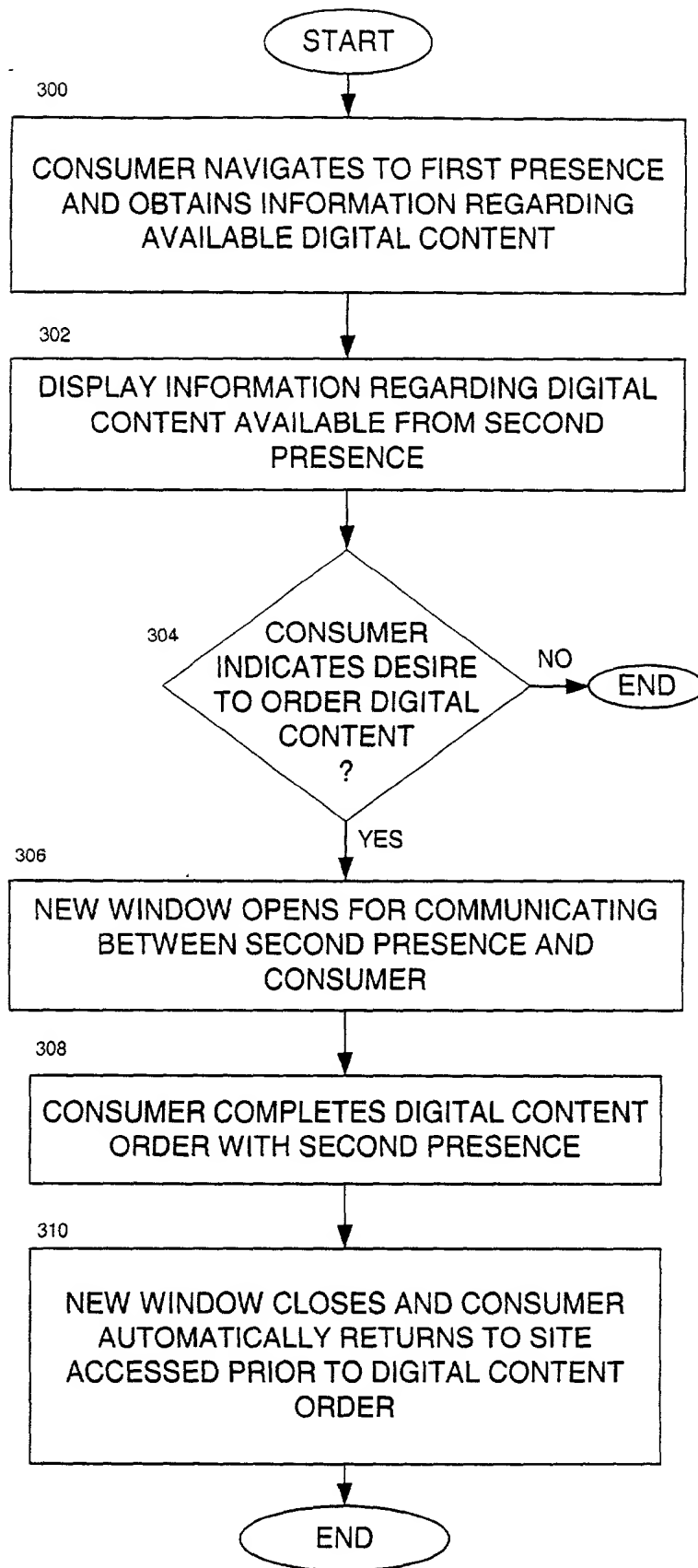
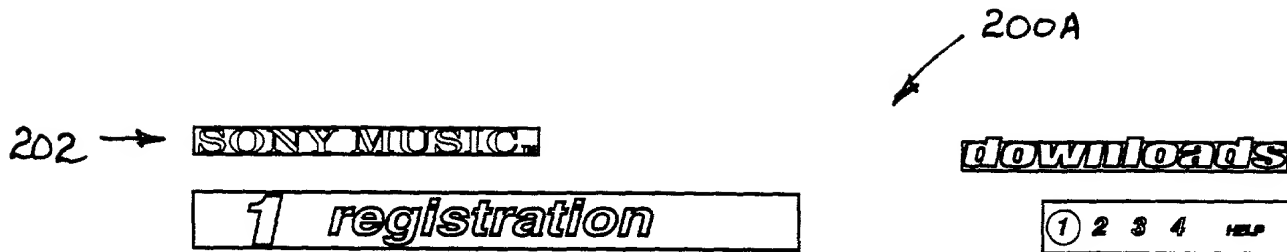


FIG. 7



## Welcome Sony Music customer

You will need to follow an easy 4-step process to complete the purchase of your Sony Music digital downloads. The first necessary step is to register, or log on to, your Download Services Account. The account will enable our customer service staff to help you with any questions you may have about your purchase.

### Please Note:

Your credit card has not yet been charged for your music downloads.

If you have any questions about downloading music, click here for FAQ's.

### DOWNLOAD SERVICES ACCOUNT

Information regarding your music downloads will be e-mailed to you.

#### NEW SONY MUSIC DOWNLOAD CUSTOMER

To receive your music downloads all fields must be completed.

Your Name:

Email:

US Zip Code:

Password:

Passwords must be at least 6 characters.

Re-enter Password:

Next:

#### RETURNING SONY MUSIC DOWNLOAD CUSTOMER

To receive your music downloads all fields must be completed.

Email/ User ID:

Password:

Login

FIG. 8A

SONY MUSIC

200B

downloads

## 2 billing information

1 2 3 4 HELP

Your order reference number is 7223750.  
You have selected the following music downloads:



Please print this page by clicking the printer icons, or write down your order reference number so that we may better serve you.

artist	title	cost
Lauryn Hill	Everything Is Everything	\$2.49
I would like to receive more information		
on this artist.	<input type="checkbox"/>	
		<b>Sub-Total \$2.49</b>
		<b>Sales Tax \$0.00</b>
		<b>Grand Total \$2.49</b>

### BILLING INFORMATION

To receive your music downloads all required (\*) fields must be completed.

#### Please Note

Your credit card has not yet been charged for your music downloads.



This site uses the industry wide security feature called Secure Sockets Layer protocol ["SSL"] in order to further protect your credit card and personal information between your browser and our server.

Credit Card:



Name on Card: \*

Card Number: \*

Expiration: 01 2000 \*

Address: \*

City: \*

State: Alabama \*

U.S. Zip Code: \*\*\*\*\* \*

Next

You will be able to return to this session for the next 48 hours if necessary by using the link in the email we have sent you with your account information.

FIG. 8B

200C

SONY MUSIC
downloads

3
choose format

1
2
3
4
HELP

**CHOOSE FORMAT**

Click below to select the format of your digital downloads.  
You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

Computer Desktop Software

☐ Windows Media Player

▾ Atrac 3

▾ Windows

☐ Liquid Audio

▾ Comp.

▾ DRM

☐ Real Jukebox

▾ Comp.

▾ DRM

SECURE Portable Devices

☐ Sony Memory Stick Walkman & VAIO Music Clip

☐ Diamond Rio

☐ Creative Nomad II

☐ SANYO

☐ Panasonic

Next

FIG. 8C



CHOOSE FORMAT

Click below to select the format of your digital downloads.  
You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

Computer Desktop Software

DMAT Portable Devices

216 {

230

☒ Windows Media Player

☐ Liquid Audio

☐ Real Jukebox

☐ Sony Memory Stick Walkman & VAIO Music Clip

☐ Diamond Rio

☐ Creative Nomad II

☐ SANYO

☐ Panasonic

Next

232

FIG. 8D

200D  
↙

SONY MUSIC

downloads

3 choose format

1 2 3 4 HELP

You do not have the proper versions of Windows Media Player and ATRAC3 Plug-in installed.  
You can download the latest versions of each by clicking the link below.

Windows Media Player and ATRAC3 for Internet Explorer

Once you finish with the installation, click the continue button.

Continue

↖ 234

FIG. 8E



200E  
↓

SONY MUSIC

downloads

3 choose format

1 2 3 4 HELP

SOFTWARE VERIFICATION

We have verified that you have the proper software necessary to enjoy the downloads you have chosen.

**Please Note:** Your credit card has not yet been charged for your music downloads.

You may now click the 'Complete Purchase' button to be able to download your songs.

Complete Purchase

236  
↖

FIG. 8F

SONY MUSIC.

downloads

4 download songs

1 2 ③ 4 HELP

DOWNLOAD YOUR SONGS

We have charged your credit card.

For each download you should click your mouse on the 'Download Song' link, and then select a location for the song file. After the downloading is complete, go to the location to where you have saved the son, and doubleclick on the file to play the music. It is necessary to do this separately for each download.

artist	title	time	file size	
Lauryn Hill	Everything Is Everything	3:56	3.88 MB	<a href="#">Download Song</a>

Estimated time to complete digital download (file size 4 Mb)

Modem Speed	Estimated time
28.8 Kbps	21 mins 20 sec
56.0 Kbps	9 min 20 sec

FIG. 8G